

Term and Conditions of Regina Adventures

RESERVATIONS

All services should be booked through our office as follows :

REGINA ADVENTURES
Jalan Bandes No. 54
Pampangan Lubuk Begalung
Padang 25227
Sumatera Barat - INDONESIA
Phone : +62-751-7810835
Fax : +62-751-64884
Email : info@reginaadventures.com

CONFIRMATIONS

All reservation requests are normally confirmed by returning fax or email.

In case immediate confirmation can not be made.

RATE & VALIDTY

All rates are quoted net to REGINA ADVENTURES in Indonesia Rupiah (IDR) and American Dollar (USD).

All rates are subject to change without prior notice.

All rates are valid from January 1st 2013 until December 31st 2013 unless mentioned in the respective package.

Compulsory gala dinners & peak season surcharge during public holidays apply different periods at the different hotels and will be advised at time booking.

GROUP POLICY

For group bookings of minimum 15-full paying persons, the 16th person is free of charge on Twin Sharing basis.

CHILD POLICY

Package Tour :

Children under 12 years old sharing room with 2 adults and requiring extra bed are granted 15% discount.

Children under 12 years old without extra bed are granted 25% discount.

Accomodation only :

No additional charge if children up to 11 years old shared room & existing beds with parents (no breakfast included). If an extra bed is requested, the applicable rates as per our tarrif for an extra bed will be cahrged, which also includes breakfast.

PAYMENT

All payment must be made cash on arrival. For group reservation, a 25% deposit is required at least 15 (fifteen) days prior to clients arrival and the outstanding balance shall be settled on arrival.

CANCELLATION

Cancellation charge are as follows :

07 (seven) days prior to arrival = 25% of Tour Fare

03 (three) days prior to arrival = 100% of Tour Fare

No-show on actual day = 100% of Tour Fare